

FACULTY: SOCIAL AND MANAGEMENT SCIENCES

DEPARTMENT: HUMAN RESOURCE MANAGEMENT

SECOND SEMESTER EXAMINATION

2018/2019 ACADEMIC SESSION

COURSE CODE: HRM 204

COURSE TITLE: PRINCIPLES OF MANAGEMENT

**DURATION: 2 HOURS 30 MINUTES** 

INSTRUCTION: ANSWER THREE QUESTIONS ONLY

1. Explain and criticize Bureaucracy as a form of organisation structure.

- 2. Discuss the Human Relations Perspective and its role in HRM.
- 3. Explain what Personnel Administration is and its roles in the running of a workplace.
- 4. Discuss Administrative Decision-making in an organisation.
- a) Explain Power Tactics in organisational politics and how you will use the tactics to achieve your goal.
  - b) State individual and organisational factors that stimulate political behaviour in an organisation